



Enhancing Efficiency and Collaboration with Voyage Control










The historic Belden Stratford restoration project in Chicago presented several logistical challenges, compounded by the unexpected disruption caused by the COVID-19 pandemic. Key team members of the project shared insights into how Voyage Control's logistics platform transformed the project's scheduling and delivery processes, ultimately leading to increased efficiency, better coordination, and improved communication among stakeholders.

Challenge: Managing Deliveries in a Complex Restoration Project

The Belden Stratford restoration process was often unpredictable and required careful coordination to ensure the timely delivery of materials and resources. Furthermore, the project took place in an occupied building, which added complexity due to COVID-19 restrictions. With limited access points, elevators, and tight logistics, coordinating deliveries and resources became a significant challenge.

Various methods had previously been used to manage deliveries, from whiteboards to Google Calendars. However, these approaches lacked real-time visibility, and conflicts often arose due to miscommunication or the lack of coordination. These challenges led the team to explore innovative solutions. Voyage Control stood out as a user-friendly platform that could streamline the scheduling and coordination of deliveries, eliminating the need for manual processes and reducing the burden of frequent phone calls.

Benefits of Voyage Control:

-  **Real-time Coordination:** The Voyage Control platform enabled trades to schedule deliveries in real-time. Tradespeople could select time slots and resources, ensuring coordination with other deliveries and minimizing conflicts.
-  **Resource Management:** The ability to manage vehicles, elevator hoists, and specific resources allowed for precise planning and efficient allocation of space and time.
-  **Collaboration and Communication:** The platform promoted collaboration among trades, encouraging them to communicate, strategize, and work together to optimize the delivery schedule.
-  **Reduced Phone Calls:** The platform significantly reduced the number of phone calls needed for scheduling and coordination, allowing the Bulley & Andrews team to focus on more strategic aspects of the project.
-  **Visibility and Accountability:** Tradespeople gained visibility into delivery schedules, leading to increased accountability and fewer unexpected delays.
-  **Streamlined Site Access:** The platform allowed efficient use of elevators, preventing overbooked slots and ensuring that the right resources were available when needed.
-  **Adaptability:** Voyage Control proved adaptable, enabling trades to change schedules and resources as needed, fostering a more agile project environment.

Success Amidst Challenges

The Bulley & Andrews team praised Voyage Control for its ease of use and its ability to facilitate collaboration, communication, and coordination among trades. The team highlighted the platform's capability to improve logistics management, especially for a project as complex as the Belden Stratford restoration. The platform's user-friendliness and support network streamlined operations, enabling the team to manage and adapt to changing circumstances, even amid the COVID-19 pandemic.

The Chicago-based Belden Stratford restoration project highlighted the remarkable impact that Voyage Control's logistics management platform can have on construction projects. By fostering collaboration, enhancing communication, and providing real-time coordination, Voyage Control played a crucial role in the project's increased efficiency, optimization, and overall success. The platform's user-friendly interface and adaptability demonstrated its ability to streamline complex logistics and create a more efficient and cooperative work environment. In summary, Voyage Control transformed the challenges of logistics management into opportunities for increased collaboration and successful project outcomes.



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